

Cancellation Policy & Procedure

During Low Season

- No cancellation charge applied for cancellation occurring weeks or more prior to scheduled arrival date.
- Cancellation occurring 13 days 1 day prior to scheduled arrival day, one night charge plus service and government tax will be applied.
- No-Showfee: 1 night charge.

During High Season 15 July - 15 September and Peak Season 20 December - 15 January.

- No cancellation charge applied for cancellation occurring 1 month or more prior to scheduled arrival date.
- Cancellation occurring 29 days – 15 days prior to scheduled arrival day, a charge of 25% total reservation cost shall be applied,
- Cancellation occurring 15 days – 1 day prior to scheduled arrival day, a charge of 50% of total reservation cost shall be applied.
- No-Showfee: the cost of the total stay.

All reservations must be guaranteed with a down payment through our Paypal account.

Non-guaranteed reservations are not accepted.